



Practice Quiz – CM Session 3

1. Name all 4 Rapid Management Tools functions
 - a)
 - b)
 - c)
 - d)
2. True or False: The Service Provider Schedule screen can only be accessed from the Provider Booking screen?
3. True or False: Un-do CheckIn is an available option within the Services Booking Entry screen?
4. What does Integrated Bookings mean?
5. What is the term for linking 2 or more bookings together?
6. True or False: Un-do Checkout is an available option within the Services Booking Entry screen?
7. True or False: Spa charges can be posted prior to checkout?
8. True or False: Gratuities cannot be added once the booking has checked out?
9. Name the 4 Batch features within Service Groups
 - a)
 - b)
 - c)
 - d)